



PARENT SATISFACTION SURVEY 2022-23

REPORT

An Initiative of IQAC

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2023



Parent Satisfaction Survey Report 2022-23

Introduction:

This report presents the findings of the Parent Satisfaction Survey conducted to gather feedback on various aspects of our institution. The survey aimed to assess parents' opinions on academic activities, equal opportunities, teaching methodologies, infrastructure, and overall satisfaction with the college.

Survey Methodology:

The survey was distributed to parents electronically, and responses were collected anonymously. The survey consisted of 13 questions covering different aspects of the college experience, with respondents providing feedback on a scale ranging from "Never" to "Outstanding."

Data Matrix

Responses Received from Students	36	100%
Under Graduate Students	33	91.7%
Post Graduate Students	3	8.3%
Number of close ended questions in the survey	13	81.25%
Number of open-ended questions in the survey	3	18.75%

Key Findings:

1. Academic Activities:

- 74% of parents reported asking their wards about academic activities regularly.
- 66% believe their wards are receiving equal opportunities in all academic activities.

2. Performance in Academics:

- 80% expressed satisfaction with their wards' academic performance.
- 62% find internal evaluations to be usually fair.

3. Online Teaching during COVID Era:

- 78% are satisfied with the efforts made by faculty members for online teaching during the COVID era.

4. Teaching Methodologies:

- 70% are satisfied with the teaching methodologies adopted by the faculty.

5. Cultural and Extra Co-curricular Activities:

- 68% believe their wards get equal opportunities in all types of cultural and extra co-curricular activities.
- 75% are satisfied with their wards' performance in these activities.

6. Infrastructure and Learning Environment:

- 82% agree that the college provides adequate infrastructure and a proper learning environment.
 - 76% agree that the college provides a clean and healthy learning environment.
7. **Library and Access to Resources:**
- 64% confirmed their wards have proper access to the library, books, and journals.
8. **Administrative Staff:**
- 58% expressed satisfaction with the public dealing of administrative staff.
9. **Overall Rating:**
- The overall rating of the institution was positive, with 65% rating it as "Excellent" and 28% as "Outstanding."

Conclusion:

The survey indicates a generally positive sentiment among parents regarding various aspects of the college. While there are areas of satisfaction, there are also some areas where improvements can be made, particularly in the fairness of internal evaluations and public dealing of administrative staff. The feedback provided will be instrumental in continuous efforts to enhance the overall college experience for students and their parents.

Thank you to all the parents who participated in the survey. Your feedback is valuable in our commitment to providing a high-quality education environment.

For more details kindly refer the following annexures:

Annexure-I	Responses received from parents graphically presented in response of 13 close-ended questions.
Annexure-II	Report on Positive aspect of our college parents highlighted during the Parent Satisfaction Survey -2023
Annexure-III	Report on Negative aspect of our college parents highlighted during the Parent Satisfaction Survey -2023
Annexure-IV	Suggestions received from parents during the Parent Satisfaction Survey - 2023
Annexure-V	List of parents participated in the survey


Coordinator IQAC

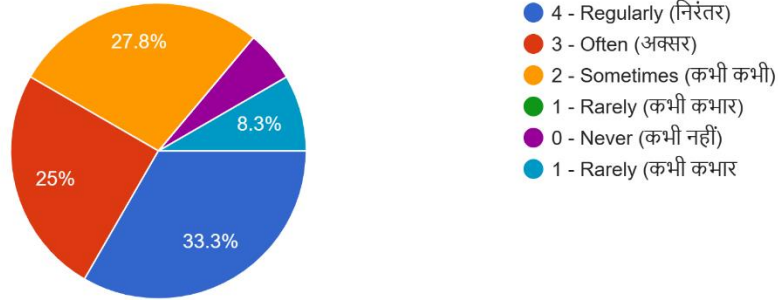

Principal
Principal
M. P. Govt. College, Amb
Distt. Una (H.P.)

Annexure – I

Responses received from parents graphically presented in response of 13 close-ended questions

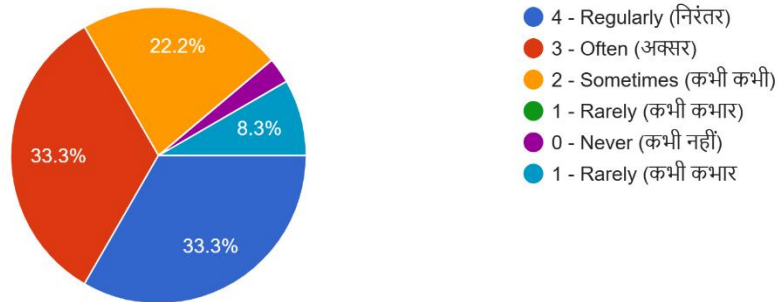
1. Are you asking from your ward about academic activities in the college.

36 responses



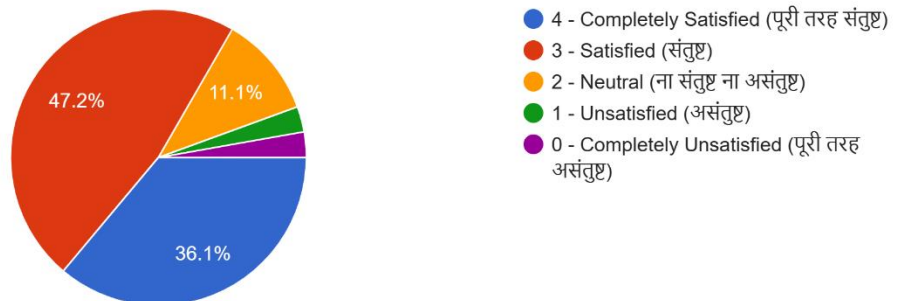
2. Is your ward getting equal opportunity in all the academic activities in the college ?

36 responses



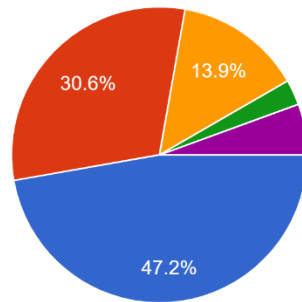
3. Are you satisfied with the performance of your ward in academics?

36 responses



4. Fairness in the internal evaluation of your ward by the teachers.

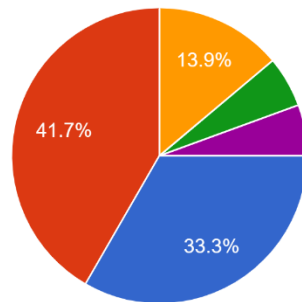
36 responses



- 4 - Always Fair (हमेश उचित)
- 3 - Usually Fair (अक्सर उचित)
- 2 - Sometimes Unfair (कभी कभी अनुचित)
- 1 - Usually Unfair (कभी कभार अनुचित)
- 0 - Unfair (अनुचित)

5. Are you satisfied with the efforts made by our faculty members for online teaching during COVID era?

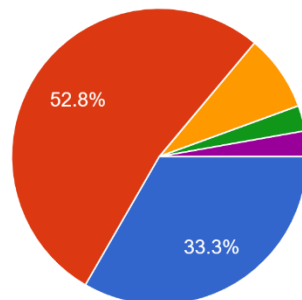
36 responses



- 4 - Completely Satisfied (पूरी तरह संतुष्ट)
- 3 - Satisfied (संतुष्ट)
- 2 - Neutral (ना संतुष्ट ना असंतुष्ट)
- 1 - Unsatisfied (असंतुष्ट)
- 0 - Completely Unsatisfied (पूरी तरह असंतुष्ट)

6. Are you satisfied with the teaching methodologies adopted by our teaching faculty.

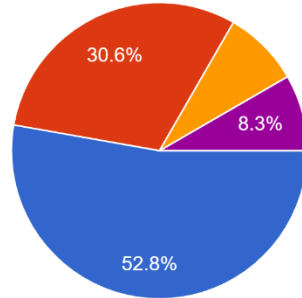
36 responses



- 4 - Completely Satisfied (पूरी तरह संतुष्ट)
- 3 - Satisfied (संतुष्ट)
- 2 - Neutral (ना संतुष्ट ना असंतुष्ट)
- 1 - Unsatisfied (असंतुष्ट)
- 0 - Completely Unsatisfied (पूरी तरह असंतुष्ट)

7. Is your ward getting equal opportunity in all types of cultural and extra co-curricular activities in the college?

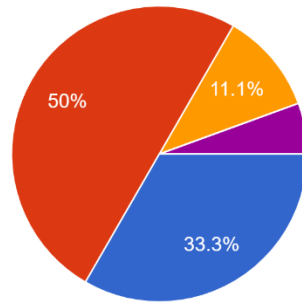
36 responses



- 4 - Regularly (निरंतर)
- 3 - Often (अक्सर)
- 2 - Sometimes (कभी कभी)
- 1 - Rarely (कभी कभार)
- 0 - Never (कभी नहीं)

8. Are you satisfied with the performance of your ward in cultural and extra co-curricular activities?

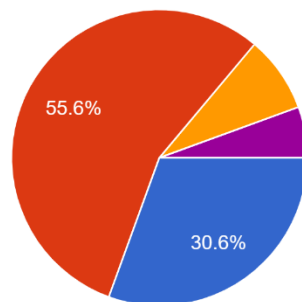
36 responses



- 4 - Completely Satisfied (पूरी तरह संतुष्ट)
- 3 - Satisfied (संतुष्ट)
- 2 - Neutral (ना संतुष्ट ना असंतुष्ट)
- 1 - Unsatisfied (असंतुष्ट)
- 0 - Completely Unsatisfied (पूरी तरह असंतुष्ट)

9. Do you agree with the statement that our college is providing adequate infrastructure and proper learning environment to all the students?

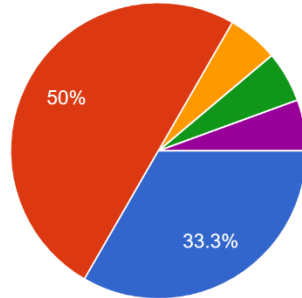
36 responses



- 4 - Strongly Agree (पूरी तरह सहमत)
- 3 - Agree (सहमत)
- 2 - Neutral (ना सहमत और ना असहमत)
- 1 - Disagree (असहमत)
- 0 - Strongly Disagree (पूरी तरह असहमत)

10. Do you agree with the statement that our college is providing clean and healthy learning environment to all the students?

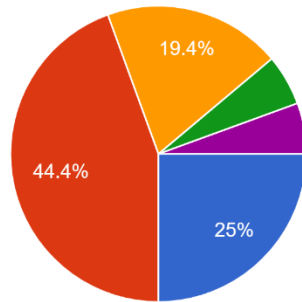
36 responses



- 4 - Strongly Agree (पूरी तरह सहमत)
- 3 - Agree (सहमत)
- 2 - Neutral (ना सहमत और ना असहमत)
- 1 - Disagree (असहमत)
- 0 - Strongly Disagree (पूरी तरह असहमत)

11. Is your ward getting proper access of Library, Books and Journal in the college?

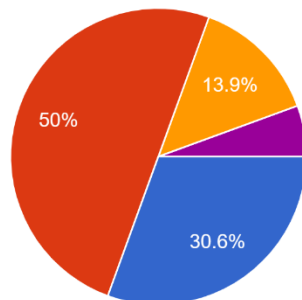
36 responses



- 4 - Regularly (निरंतर)
- 3 - Often (अक्सर)
- 2 - Sometimes (कभी कभी)
- 1 - Rarely (कभी कभार)
- 0 - Never (कभी नहीं)

12. Are you satisfied with the public dealing of administrative staff of the college?

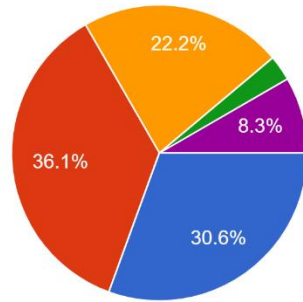
36 responses



- 4 - Completely Satisfied (पूरी तरह संतुष्ट)
- 3 - Satisfied (संतुष्ट)
- 2 - Neutral (ना संतुष्ट ना असंतुष्ट)
- 1 - Unsatisfied (असंतुष्ट)
- 0 - Completely Unsatisfied (पूरी तरह असंतुष्ट)

13. Overall Rating of our institution.

36 responses



- 4 - Outstanding (शानदार)
- 3 - Excellent (उत्कृष्ट)
- 2 - Good (अच्छा)
- 1 - Satisfactory (संतुष्ट)
- 0 - Not Satisfactory (असंतुष्ट)


Coordinator IQAC


Principal
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Annexure – II

Report on Positive aspect of our college parents highlighted during the Parent Satisfaction Survey -2023*Introduction:*

This abstract report synthesizes the key findings from the Parent Satisfaction Survey conducted to assess the sentiments of parents regarding various aspects of the college. The survey, distributed electronically, aimed to capture feedback on academic activities, teaching methodologies, infrastructure, and overall satisfaction. The responses provide valuable insights into the strengths and areas for improvement within the institution.

*Positive Aspects:***1. Learning Environment:**

- Parents consistently highlight the positive learning environment, emphasizing its impact on students' well-being and academic performance.

2. Discipline and Orderliness:

- The acknowledgment of discipline as a positive aspect underscores the college's commitment to providing a structured and orderly atmosphere for effective learning.

3. Faculty Excellence:

- Positive feedback regarding faculty members, particularly in the self-finance department, highlights their commitment to academic growth and excellence.

4. Efficient Staff:

- Recognition that all staff members are performing their duties effectively reflects a collaborative and dedicated work culture.

5. Teaching Excellence:

- The recurring mention of excellent teaching emphasizes the importance of high-quality instructional methods in shaping a positive educational experience.

6. Soft Skills Development:

- The college's role in helping students overcome stage fear during competitions indicates a focus on holistic development, including soft skills enhancement.

7. Teacher Concern:

- Positive remarks about teachers' concern for students underscore a caring and supportive teacher-student relationship.

8. Infrastructure Appreciation:

- Positive feedback on the college's infrastructure suggests that physical facilities contribute positively to the overall experience.

9. Motivation Culture:

- Recognition of motivation for every activity, regardless of size, indicates a vibrant campus life and a culture that encourages student participation.

Conclusion:

The positive aspects identified in the survey provide a foundation for the college's continued success. These strengths, including a positive learning environment, dedicated faculty, and effective teaching methods, should be leveraged to enhance overall satisfaction. The insights from the survey, combined with addressing areas for improvement, will guide strategic planning and contribute to the ongoing improvement of the institution.

We extend our appreciation to all parents for their valuable feedback, which serves as a catalyst for the continuous enhancement of the college's educational experience.


Coordinator IQAC


Principal Principal
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Annexure – III

Report on Negative aspect of our college parents highlighted during the Parent Satisfaction Survey -2023***Introduction:***

This abstract report encapsulates the key findings and insights from the Parent Satisfaction Survey, focusing on both positive and negative aspects identified by respondents. The survey aimed to gauge parental sentiments regarding various facets of the college, providing a comprehensive overview of strengths, areas of concern, and opportunities for improvement.

Negative Aspects:**1. Hygiene Concerns:**

- Concerns raised about unhygienic conditions in toilets and washrooms necessitate immediate attention to ensure a healthy and comfortable environment.

2. Canteen Closure and Drinking Water Issues:

- The absence of a canteen and occasional drinking water problems impact the overall student experience, suggesting a need for reconsideration and improvement.

3. Discipline Challenges:

- Disciplinary issues, as highlighted by respondents, require prompt investigation and resolution to maintain a conducive learning atmosphere.

4. Overcrowded Classes:

- Concerns about overcrowded classes affecting teacher-student coordination emphasize the need for class size management strategies.

5. Late Timings:

- Timely scheduling concerns suggest a need for a review of the timetable to address potential disruptions to the learning routine.

6. No Dress Code for BSc Computer Science Students:

- The absence of a dress code for BSc Computer Science students raises considerations for implementing a uniform code to enhance professionalism.

7. Teaching Quality Concerns:

- Feedback expressing concerns about teaching quality emphasizes the importance of continuous improvement initiatives and teacher training.

Conclusion:

This abstract report provides a comprehensive overview of the Parent Satisfaction Survey, offering insights into both positive and negative aspects. The identified strengths serve as foundations for ongoing success, while areas of concern offer opportunities for targeted improvement initiatives. The college can leverage this feedback to strategize and enhance the overall educational experience for students and parents.

We extend our appreciation to all respondents for their candid feedback, contributing to the continuous evolution and improvement of our institution.


Coordinator IQAC


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Annexure – IV

Suggestions received from parents during the Parent Satisfaction Survey -2023*Introduction:*

This abstract report synthesizes the suggestions provided by respondents in the Parent Satisfaction Survey, focusing on areas for potential improvement and enhancement. The feedback from parents sheds light on their expectations and recommendations for making the college experience even more enriching.

*Identified Suggestions:***1. Proper Discipline:**

- A recurring suggestion emphasizes the importance of maintaining proper discipline within the college. This aligns with creating a structured and orderly learning environment.

2. Senior Professors' Behavior:

- A noteworthy suggestion is to address the behavior of senior professors, with an emphasis on fostering respectful and positive interactions with students.

3. Improvement in Ground Area:

- A suggestion to enhance the ground area suggests a focus on upgrading outdoor spaces, potentially contributing to recreational and sports facilities.

4. Quality Education:

- Several respondents emphasize the importance of maintaining and enhancing the quality of education provided by the college.

5. Smart Class Implementation:

- A plea for incorporating smart classes into the teaching methodology indicates a desire for modern and technology-driven educational approaches.

6. Student Movement Restrictions:

- A suggestion to allow students to leave the premises only for valid reasons underscores concerns about unnecessary restrictions on student movement.

7. Enhanced Cleanliness:

- Multiple mentions call for an improvement in cleanliness standards, indicating a shared expectation for a hygienic and well-maintained environment.

8. Smart Boards in Every Classroom:

- The suggestion to have smart boards in every classroom for deep analysis aligns with the adoption of technology for more effective teaching.

9. Laboratory Practice Improvement:

- A suggestion to improve laboratory practices reflects a focus on enhancing practical learning experiences for students.

10. Saturday Holiday:

- A proposal for a holiday on every Saturday implies a desire for a modified schedule that allows for a more relaxed weekend.

11. Canteen Facility:

- Repeated suggestions advocate for the reopening of the canteen, highlighting its importance as a social and recreational space.

12. Innovative Infrastructure and Technology:

- Strong emphasis on introducing innovative infrastructure and technology signals a recognition of the role of modern tools in education.

13. Library and Infrastructure Improvement:

- Recommendations include improving the library, enhancing infrastructure, and ensuring regular classes for an enriched learning environment.

14. Classroom Improvement:

- Suggestions for improvement of classrooms align with the need for well-maintained and conducive spaces for learning.

15. Cleaning of Classrooms and Toilets:

- A specific suggestion for regular cleaning of classrooms and toilets highlights the importance of hygiene in the college premises.

16. Student Performance Ranking:

- A recommendation for mentioning student performance ranking suggests transparency and recognition of academic achievements.


17. Security and Safety Measures:


- A call for improved security arrangements and safety measures emphasizes the importance of a secure campus environment.

Conclusion:

This abstract report provides a comprehensive overview of the suggestions provided by respondents for the improvement of the college. The identified areas, including discipline, faculty behavior, infrastructure enhancements, and technological integration, present valuable insights for strategic planning and continuous improvement initiatives. Addressing these suggestions will contribute to fostering a more positive and conducive learning environment for both students and parents.

We appreciate the respondents for their valuable suggestions, which will serve as a guide for the ongoing enhancement of our institution.

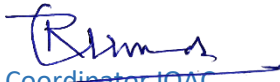

Coordinator IQAC


Principal
M. P. Govt. College, Amp
Distt. Una (H.P.)

Annexure – V

Parents' List:

Sr. No.	Parent Name	Name of your ward	Roll No of your ward	Parent Mobile No.	Email. ID	Programme Name
1.	Jarnail Singh	Sanghnai	7	9816589627	komaljarial987@gmail.com	B.Sc.
2.	Pankaj Verma	Aditya	21BSM001	9816499166	vermaaditya12oct@gmail.com	B.Sc.
3.	Sher singh	Mohit kumar	22bba057	7876527406	mohitcho798@gmail.com	B.B.A.
4.	Arvind kumar, Madhu rani	Palak	22bsm030	8219140880	palakchoudhary291@gmail.com	B.Sc.
5.	Surjeet Singh ,Suman	Khushboo	22BSM008	7018882563	khushisweet462@gmail.com	B.Sc.
6.	KULDEEP SINGH	CHIRAG PARMAR	22BCS046	8988057880	parmarcharu0010@gmail.com	B.Sc.
7.	Kanchan Sharma	Harshit Sharma	21PHY041	9625445660	Kanchansharma1443@gmail.com	B.Sc.
8.	Rampal	Manvir Singh Bhatia	21PCH027	9805549323	manu968585@gmail.com	B.Sc.
9.	Raj kumar sharma	Bsc 1st year	22LCH008	8679150206	bharti7657899@gmail.com	B.Sc.
10.	Rakesh kumar			9459435702	ritikathakur5694@gmail.com	B.Sc.
11.	Anita Devi	Mansi	22BCS029	7814280904	thakurmansi878@gmail.com	B.Sc.
12.	Smt. Raksha Devi	Manvi Sharma	22BCS029	7018893052	manvisharma07dec@gmail.com	B.Sc.
13.	Seema kumari	Rashi	22PCH039	9015143352	rashi.badhok@gmail.com	B.Sc.
14.	Sh. Keshav Singh	Tamana Choudhary	21pch009	7879204979	keshavgssskaloh@gmail.com	B.Sc.
15.	Ashok Kumar	Saneh Lata	21PCH058	7018290643	ak90093@gmail.com	B.Sc.
16.	Vinayak sharma	Bachelor of science	22BCS038	8894823139	mrvinayaksharma1@gmail.com	B.Sc.
17.	Gagan Kumar	B.sc	22BCS036	9805770920	suhanijaswal.24@gmail.com	B.Sc.
18.	Ram murti	Two	Two	9781635194	ram151563@gmail.com	B.Sc.
19.	Sunita devi	Divya Sharma	21PCH022	9817536798	dibu3040@gmail.com	B.Sc.
20.	Ashok Kumar		4	9816181748	dhimanyogita32@gmail.com	B.A.
21.	Rajni sharma	Tanvi	23pol087	9418354677	hp020290156 07@gmail.com	B.A.
22.	Rajesh Kumar	Akshita Sharma	23BCS001	9418947706	kumarrrajesh8@gmail.com	B.Sc.
23.	Gagan	Gagan	23BCS005	7876224021	gaganxx06@gmail.com	B.Sc.
24.	Sh. Parveen singh		1	8580930641	Kk9380228@gmail.com	B.Sc.
25.	Mr. Krishan Kumar		1	8628018411	dhimannandini360@gmail.com	B.Sc.
26.	Ajay Kumar		1	7876129332	shruti7125@gmail.com	B.Sc.
27.	Mr Pawan Kumar	Palak Sharma	23BCS13	9459508422	palakusharma2006@gmail.com	B.Sc.
28.	Suresh kumar	Kritiki	23BCS007	9779468116	Souravkumardevi780@gmailmail.com	B.Sc.
29.	Mehak	Mehak	22BBA042	8580670417	bhardwajmehak82@gmail.com	B.B.A.
30.	Raj kumar sharma	Ritu sharma	3002	9816966431	ritusharma93592@gmail.com	B.B.A.
31.	Surjit Singh	V.p.o oel	Ward number 06	9816302576	kdadwal40@gmail.com	B.B.A.
32.	Sh. Manmohan singh	Athwan	O5	6230501946	jaswaldivya12@gmail.com	B.B.A.
33.	Mr Madan lal	Nancy sharma	3036	7807732081	nancysharma2760@gmail.com	B.B.A.
34.	Mr Dinesh kumar	Aditi	23BOT019	9318922576	aditisharma2045@gmail.com	B.Sc.
35.	Kuldeep Singh	Chirag Parmar	22BCS046	9805165207	parmarcharu0010@gmail.com	B.Sc.
36.	Rakesh kumar	BBA	22BBA016	6280024962	abineshlohia@gmail.com	B.B.A.


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